

abuse or neglect. Social workers are also mandated by section 660.300, RSMo to report suspected abuse of adults receiving in-home services.)

- Request a referral to another licensed professional.
- File a complaint with the State Committee for Social Workers about a licensed professional or an unlicensed practitioner.
- If you are a person with a disability, you may request and may be provided reasonable accommodations to access professional services.
- To be treated with courtesy and respect.
- To maintain an ethical and professional relationship (without financial, sexual or other expectations).

FOR MORE INFORMATION:

If you would like information regarding licensure please call or write:

State Committee for
Social Workers
3605 Missouri Boulevard
Jefferson City, Missouri 65109

Phone: 573-751-0885
Fax: 573-526-3489
Web-site: www.pr.mo.gov

COMMITTEE MEMBERS

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Lynda Quan, LCSW – Secretary

Alyssa Person, LCSW

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State of Missouri

A Consumer's Guide

State Committee for
Social Workers



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3605 Missouri Boulevard
Jefferson City, MO 65109

Telephone: 573-751-0885

STATE COMMITTEE FOR SOCIAL WORKERS MISSION:

The mission of the State Committee for Social Workers is to protect the citizens of the state through the licensing of licensed clinical social workers and baccalaureate social workers and assessing their competence to practice. It is also the Committee's duty to investigate all complaints against its licensees in a fair and equitable manner.

WHAT IS A LICENSED CLINICAL SOCIAL WORKER (LCSW)?

A licensed clinical social worker is any person who offers to render services to individuals, groups, organizations, institutions, corporations, government agencies or the general public for a fee, monetary or otherwise, implying that the person is trained, experienced, and licensed as a clinical social worker, and who holds a current, valid license to practice as a clinical social worker.

WHAT IS A LICENSED BACCALAUREATE SOCIAL WORKER (LBSW)?

A licensed baccalaureate social worker is a person who offers to render services to individuals,

groups, organizations, institutions, corporations, government agencies or the general public for a fee, monetary or otherwise, implying that the person is trained, experienced and licensed as a baccalaureate social worker, and who holds a current valid license to practice as a baccalaureate social worker.

HOW DO I KNOW IF SOMEONE IS LICENSED?

Both a licensed clinical social worker and a licensed baccalaureate social worker must possess a current and valid license. Such license should be produced upon request.

Individuals may also verify licensure by calling the office or by doing a licensee search on the web-site.

HOW DO I FIND A LCSW OR LBSW?

Licensed clinical social workers and licensed baccalaureate social workers are employed in many different settings. A list of licensees can be obtained from the web-site or you may wish to consult your local yellow pages.

WHAT DO I DO IF I SUSPECT THAT A LCSW OR LBSW HAS ACTED IN AN UNPROFES- SIONAL MANNER?

If you suspect that someone is practicing without a license or have acted in an unprofessional manner you may report such to the State Committee for Social Workers by filing a written complaint. Complaint forms can be found on the web-site. Verbal complaints are not accepted.

WHAT ARE MY CONSUMER RIGHTS AND RESPONSIBILITIES?

- Receive competent professional services.
 - Verify the credentials of the licensed professionals and know the names and titles of licensed professionals who provide services.
 - Receive clear explanations of the services being offered or provided and how much they cost.
 - Refuse any services offered.
 - Know what records will be kept and how to get copies, information that identifies you or your relationship with the professional cannot normally be revealed without your permission. (Section 210.115, RSMo mandates social workers to report suspected child
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